

## TERMS AND CONDITIONS

### PLEASE READ CAREFULLY!

Published Rates Subject to Change Without Notice. No Refunds for Early Departure.

### CANCELLATION POLICY

ANY cancellation on or before the thirtieth (30) day prior to the agreed upon check in date shall result in the forfeiture of the \$15 reservation fee and the \$59 Accidental Rental Damage Insurance plan cost. Cancellations after the thirtieth (30) day prior to the agreed upon check in date shall result in the forfeiture of the \$15 reservation fee, \$59 Accidental Rental Damage Insurance plan cost and \$500 or one (1) nights rental, tax and other fees, whichever is greater.

### CANCELLATION FOR MONTHLY RENTALS

ANY cancellation more than 90 days prior to check-in, down payment refunded less \$30 cancellation fee.

Cancellations 90 to 60 days prior to check-in, forfeit \$300, \$400 or \$500 down payment.

Cancellations within 60 days of check-in, forfeiture of 1st month's rent.

Please keep in mind that Travel Insurance is available. For more information about this insurance, go to [www.csatravelinsurance.com](http://www.csatravelinsurance.com).

### OCCUPANCY

The maximum number of guests per condominium unit is limited to the actual sleeping capacity for that unit. (Limit includes all children and babies, regardless of age). For your comfort, bunk beds and sofa beds are not recommended for adults. AQUA will not rent to persons other than families, married couples, and adults who are 25 years of age or older. The renter must closely and personally supervise all occupants of a property under the age of 25 years. Single persons under 25 years of age will not be permitted to check-in. Any reservation obtained under false pretense will be subject to eviction. Reference 509.092 of the Florida Statutes: Public lodging establishments and public food service establishments; rights as private enterprises.--Public lodging establishments and public food service establishments are private enterprises, and the operator has the right to refuse accommodations or service to any person who is objectionable or undesirable to the operator, but such refusal may not be based upon race, creed, color, sex, physical disability, or national origin. A person aggrieved by a violation of this section or a violation of a rule adopted under this section has a right of action pursuant to s. 760.11.

### RENTAL PAYMENT & FEES

We welcome MasterCard, Visa, Discover or American Express. Checks are accepted for advance reservations (minimum of 30 days prior to check-in date) and monthly reservations only. Advance rental payment is equal to one night of your vacation cost plus the Accidental Rental Damage Insurance plan cost. Balance is due 30 days prior to your arrival. Reservations made less than 30 days prior to arrival date require payment in full at booking. A non-refundable, \$15 reservation processing fee is charged for all reservations. This fee and the advance rent payment are due within 10 days of making the reservation to avoid cancellation.

#### MONTHLY RESERVATIONS

First month's rent due 60 days prior to arrival.

#### VACATION RENTAL DAMAGE PLAN

This Vacation Rental Damage plan covers unintentional damages to the rental unit interior that occur during your stay, provided they are disclosed to management prior to check-out. The policy will pay a maximum benefit of \$3,000. Any damages that exceed \$3,000 will be charged to the credit card on file. If, during your stay at one of our Rental Properties, an Insured Person causes any damage to real or personal property of the unit as a result of inadvertent acts or omissions, the Insurer will reimburse the Insured for the cost of repair or replacement of such property up to a maximum benefit of [Policy Limit]. Certain terms and conditions apply. Full details of the Vacation Rental Damage coverage are contained in the Description of Coverage or Insurance Policy ([www.vacationrentalinsurance.com/G20VRD](http://www.vacationrentalinsurance.com/G20VRD)). The Vacation Rental Damage can be purchased up to, and including at, check-in. By submitting payment for this plan, you authorize and request CSA Travel Protection and Insurance Services to pay directly Aronov Resort Mgmt., Inc. – Aqua any amount payable under the terms and conditions of the Vacation Rental Damage. If you do not wish to participate in this plan or assignment, we will charge your credit card a damage deposit of \$3,000.

#### RENTAL GUEST PAYS CLEAN-UP FEE.

#### CONFIRMATION

You will receive a confirmation letter after we receive your advance payment. Please contact us immediately if you find a discrepancy, otherwise it will be assumed correct. Please verify: Arrival/departure dates Reserved accommodation Rental amount due Number of persons to occupy the property. We make every effort to ensure that the unit reserved remains the same but we reserve the right to relocate you to an equal or better unit.

#### CHECK-IN / CHECK-OUT

Check-in begins at 4:00 PM CST based on occupancy. Due to our high housekeeping standards, some condominium units may need a little extra cleaning time and check-in may be delayed. We appreciate your patience as we prepare for your stay.

Check-out is 10:00 AM CST. Failure to comply will result in additional nightly rental charges.

Guests who anticipate arriving after office hours must contact the office for garage and unit entry codes the day of arrival. (850) 235-1501

Office hours-: 8:00 A.M. CST – 5:00 PM CST

#### DEPARTURE RESPONSIBILITIES

Leave condominium unit reasonably clean and in a damage free order. (Note: Additional cleaning charges may apply) Used kitchen items and cookware must be rinsed and free from food particles, please stack in sink unless previously washed and put away. Trash must be secured in a plastic bag and disposed of in the conveniently located trash chute on each floor. Lock all doors and windows. Leave all beds unmade and linens in the tub.

#### PARKING

There are two parking spaces allowed per rental unit. Each guest vehicle must display the AQUA temporary parking pass. There is no space for Boats, trailers, personal watercraft or motor homes.

#### FURNISHINGS

All of our rental units are privately owned and decorated to the owner's personal taste. You may view photos of our properties at [www.aqua-gulf.com](http://www.aqua-gulf.com). The following items will be provided in all of our condominiums: We supply a start-up supply of soap and paper products. Please note that this is only a start-up kit, you will need to replenish your own during your vacation. Bed & bath linens, blankets and pillows are furnished. All kitchens are fully equipped.

#### PETS

Pets are not allowed in any of our condominium units EXCEPT AS PROVIDED IN FLORIDA STATUTE 413.08. A pet, or any evidence of a pet found on the property, is cause for eviction. Please contact rental management office for a list of pet boarding facilities.

#### SMOKING POLICY

Smoking is not permitted in any AQUA condominium rental units, balconies or common areas. Smoking is permitted on the beach. Violation of this policy is cause for eviction and additional cleaning charges may apply.

#### AQUA HURRICANE POLICY

Voluntary evacuation for Panama City Beach, Florida becomes mandatory evacuation for all AQUA rental guests. The unused portion of rent, lodging tax shall be refunded. All cleaning fees shall be charged. We have made every effort to ensure that all information printed here is accurate, but cannot be held responsible for errors in printing or changes made by owners in furnishings and appliances. Prices and tax are subject to change and holiday/special event rates may differ. We want your stay at AQUA to be fun and relaxing, so we make every effort to maintain our properties in their best possible condition. We will handle any necessary repairs during your stay as quickly as possible. Our maintenance personnel are available after hours should an emergency arise.

Revised: July 2017